

Response to Pre-Bid Queries

Tender Enquiry No.: TPNODL/OT/2022-23/2500000054

Tender Description:

Rate Contract For Supply, Installation, Testing & Commissioning Of Multifunction Laser Color Printer, Scanner & Copier

The pre-bid queries as received against the referred tender enquiry and TPNODL's responses on the same are placed below:

S. No.	Tender Reference	Pre-Bid Query raised by Bidder	TPNODL's Response
1	Technical Specifications, Point no. 33 – “Paper Handling” [Refer page no. 102 of Tender Document]	Kindly change or allow it to be 500 sheets instead of 520	Ok, Accepted.
2	Technical Specifications, Point no. 18 – “Copy Speed” [Refer page no. 101 of Tender Document]	Speed of machine: Your requirement in the tender up to 40 PPM but If we will be forced to quote 30PPM/35PPM (Rate will be reducing up to 50%). Is it acceptable in our participation?	Ok, Accepted.
3	Technical Specifications, Point no. 20 – “Maximum Number of Copies” [Refer page no. 101 of Tender Document]	Multiple copies 1 to 9999 but our all-office machines have capability of 999 copies only. Tray capacity of the machine 500 sheets for There are no use of selecting 9999 copies for multiple copying.	RFP stands final, it is setting not coping at one time
4	GCC, Annexure-M, “Manufacturer Authorisation Form” [Refer page no. 90 of Tender Document]	Electronic products come with standard warranty. Hence request you to remove full guarantee.	RFP stands final
5	Scope of Work & Service Level Agreement, Point no. 3a, Commencement of Warranty Period [Refer page no. 104 of Tender Document]	We can provide and quote for a max period of 5 years warranty on the product. For additional 2 years AMC can be done around end of 5th year at the then prevailing rate.	RFP stands final
6	Scope of Work & Service Level Agreement, Point no. 2, Project Completion Timeline [Refer page no. 104 of Tender Document]	A3 color MFPs are facing acute shortage on account of Global component shortages. Hence request you to change delivery period to 12-16 weeks.	RFP stands final

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7	Point no. 1.1 Scope of work [Refer page no. 05 of Tender Document] & Point no. 3.5 Period of Validity of Bids [Refer page no. 11 of Tender Document]	Both are asking for different validity and are also open ended. Request you to clarify Rate Contract upto month (eg- March'2023)	Rate contract shall be valid for a period of 9 months from the date of placement of Contract.
8	Annexure I "Schedule for Items" [Refer page no. 16 of Tender Document]	There is no BOQ table option for consumables which includes toners (CMYK) and drum (K and CMY). Also there is no BOQ table option for accessories FAX and WIRELESS CARD	It should be included with MFP pricing

The tender document stands modified to the extent stipulated herein above in this document. All other terms & conditions shall be strictly as per Bid documents.